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# Alicia A. Faust

## Non-profit Executive

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## ABOUT ME

I am a passionate and eager Executive Director with over 15-years of experience within homeless services in Iowa. Throughout my career, I have had the privilege of holding an array of non-profit roles from direct service and program management to my current role as an Executive Director. I am driven in my commitment to providing holistic and equitable services to individuals at risk of and experiencing homelessness.

## EDUCATION

### **Wartburg College, Waverly Iowa** - *Master of Arts in Leadership*

Anticipated Graduation Date: May 2025

### **Wartburg College, Waverly Iowa** - *Bachelor of Arts in Social Work*

Graduation: May 2012

## EXPERIENCE

### **Willis Dady Homeless Services, Cedar Rapids Iowa** - *Executive Director*

AUGUST 2020 - PRESENT

The Executive Director is responsible for achieving the organization's mission and financial objectives according to the strategic direction developed in conjunction with the Board of Directors.

- Maintain the operational and financial integrity of the organization; hires, supports, and develops the leadership team; and implements programs to achieve the objectives outlined in the strategic plan. Fiscal years end 2020, 2021, 2022, and 2023 ended with an average net revenue of \$370,000.
- Be the public spokesperson for the organization and is responsible for its community presence and credibility, promoting and advancing its causes, and overseeing the development activities necessary to raise funds to carry forward its mission. Through increased strategic fundraising initiatives, Willis Dady's unrestricted funds have increased by 36% since 2020.
- Develop and maintain strong working relations with key public and private partners, including policy makers, in order to work toward the elimination and prevention of homelessness. In 2022 Willis Dady completed a \$3.4MM capital expansion through the development of the Willis Dady Works campus. The campus addresses barriers to employment and provides 14 units of Permanent Supportive Housing.

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## **Willis Dady Homeless Services, Cedar Rapids Iowa - Housing Programs Director**

OCTOBER 2017 - AUGUST 2020

The Housing Programs Director was a dynamic position, responsible for designing, implementing, and managing services to assist households experiencing homelessness in accessing and maintaining long-term, permanent housing.

- Developed and directed the Continuum of Care (CoC) and Emergency Solutions Grant (ESG) funded Rapid Re-Housing (RRH) and ensured 70% of participants establish safe housing within 90-days. In FY19 88% of program participants secured housing.
- Directed the Grant and Per Diem (GPD) programs funded through the U.S Department of Veteran Affairs to meet housing goals of 75% of Veterans securing stable housing. In FY18 87% of Veterans exited to stable housing.
- Directed Permanent Supportive Housing (PSH) programs funded through local grants and the Continuum of Care (CoC) Dedicated Plus grant with an average 3 year length of stay. In FY18 all supportive housing clients were renewed an additional year lease with Crestwood Ridge and 40% of households increased their income.

## **Willis Dady Homeless Services, Cedar Rapids Iowa - Veteran Housing Case Manager**

NOVEMBER 2016 - OCTOBER 2017

The Veteran Housing Case Manager was responsible for individual case management services for Veterans experiencing literal homelessness.

- Provided housing search and placement services, employment training and referrals, coordination of services and advocacy to Veterans experiencing homelessness in Linn County.
- Assisted Veterans in identifying and overcoming barriers to obtaining and maintaining permanent housing and stability.
- Fostered community partnerships to provide immediate referrals to eligible Veterans to increase their support systems and meet their complex needs.

## **Cedar Valley Friends of the Family, Waverly Iowa - Housing Support Specialist**

JUNE 2012 - NOVEMBER 2016

The Housing Support Specialist was responsible for providing individualized and comprehensive casework and support services for program participants to facilitate achievement of permanent housing.

- Assisted program participants in the selection of safe and affordable housing and provided mediation and advocacy with landlords on the participants behalf to obtain and maintain housing.
- Established and implemented an individualized self-reliance case plan with each participant and monitored each participant's progress towards achieving goals.
- Maintained comprehensive case notes, files, and appropriate documentation of services in each participant case file, per HUD audit requirements.

## **Committee Work**

-Wartburg College, 2016-current, Alumni Board President

-Wartburg College, 2021-current, Board of Regents

-Linn County Public Awareness Committee, October 2017-current, Chair

-Linn County Affordable Housing Commission, July 2021-current, Vice Chair & Committee Chair

-Iowa Balance of State Equity Workgroup, January 2021-current, Member

-Iowa Balance of State Coordinated Entry Committee, January 2018-current, Voting Member

-Seed Coalition, July 2021-current, Board Member

-Freedom Foundation, November 2022-current, Board Member